




mjazz Data Protection & Privacy Policy

Keeping Your Data Safe & Secure

At **mjazz**, we are committed to **protecting your personal data** and respecting your privacy. This policy explains **what data we collect, why we collect it, and how we keep it safe.**

1. Who We Are

mjazz is a not-for-profit organisation dedicated to **promoting jazz across the East Midlands**. To support our work, we collect and process personal data for **event management, ticketing, marketing, and artist development.**

 **Contact us at:** info@mjazz.co.uk

2. What Data We Collect & Why

We only collect personal data that is **relevant and necessary** to our work. This includes:

Type of Data	Purpose
Your Name & Contact Details	To keep you updated on events, workshops, and opportunities
Ticket Bookings & Payments	To process bookings securely via trusted platforms
Website & Social Media Interactions	To improve user experience and provide relevant content
Musician & Volunteer Applications	To facilitate artist and volunteer opportunities

We **never** sell your data or share it without your consent.



3. How We Keep Your Data Safe

- ✓ We store all personal data securely.
 - ✓ We use **trusted third-party providers** (e.g., TicketSource, Mailchimp) that comply with **UK GDPR**.
 - ✓ We **never** collect sensitive personal data unless absolutely necessary.
 - ✓ We **regularly review** our security measures.
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4. Marketing & Communication

We send newsletters and updates **only if you opt-in**.

- **Want to unsubscribe?** You can do so anytime via the link in our emails.
 - **Want to update your preferences?** Email us at info@mjazz.co.uk
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5. Your Rights

Under **UK GDPR**, you have the right to:

- ✓ **Access** your data
- ✓ **Update** incorrect information
- ✓ **Delete** your data (“Right to be Forgotten”)
- ✓ **Object** to how we use your data
- ✓ **Restrict** or **transfer** your data

To exercise any of these rights, contact **info@mjazz.co.uk**




6. Cookies & Website Tracking

We use cookies to improve your experience. You can **disable cookies in your browser settings** at any time.

7. Reporting a Data Breach





If we ever have a **data breach**, we will:

-  Take **immediate action** to fix the issue.
 -  Inform affected individuals **if necessary**.
 -  Report serious incidents to the **ICO (Information Commissioner's Office)**.
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8. Contact & Complaints

If you have any concerns about how we handle your data, you can:

-  **Email us at:** info@mjazz.co.uk
-  **Visit the ICO website:** www.ico.org.uk

mjazz is **registered with the ICO** and complies fully with **UK GDPR**.